

# MetCap Living Residents' Newsletter | Autumn 2006

### Wishing All MetCap Residents a | Security and HelpLine Safe and Happy Hallowe'en

ith the approach of Hallowe'en next month, we remind all MetCap neighbours to drop off their treats for resident children with their Building Manager before October 31st. To keep noise to a minimum, please ensure that your children do their trick or treating in the lobby, between 6 and 8 pm, instead of door to door inside the building. Share the following safety tips with friends and neighbours, to ensure that MetCap children of all ages have a safe and carefree night!

- Dress in brightly coloured clothing, with a warm layer of clothing beneath, and comfortable walking shoes.
- Go out in groups and stay in well-lit areas.
- Take an adult with you and carry a flashlight.
- Stay outside the door and wait for your treat to be handed to you. Never enter or reach into a home or apartment.
- Have an adult check your treats before you feast!
- Always say thank you, it keeps the celebration going round!

We ask all MetCap motorists to take extra care and watch out for minors on All Hallows Eve. They begin their evening play as early as 5 pm! Please, turn your headlights on early, and reduce your speed around the neighbourhood.

Check out the bottom of this page for this season's Hallowe'en Costume Contest! The deadline is Nov 15th, so start planning!

#### And the winners are...

Three MetCap residents were each awarded a pair of season passes to Canada's Wonderland, for their short essays about their mentors. The winners were Clodia Kassis from 110 Parkway Forest, who chose her Cousin Maya as her mentor. From 6020 Bathurst Street, Egor Lik wrote a thoughtful note about how his grandparents have influenced his life. And from 1485 Williamsport, Lava Puvaneswaran took the prize for their thoughts on Sir Winston Churchill. Congratulations to all of you!

o help MetCap serve you better, please use these guidelines to get the answers you need, quickly and courteously.

In an Emergency, wherein your security or personal safety, or that of other residents is endangered, immediately call 911. This includes fire, theft, vandalism and medical emergencies.

Your Building Manager is available to replace lost parking cards and misplaced keys. Please follow directions as posted on your Building Office door. If the Office is closed, please register to use Visitor Parking to park overnight. Check your Visitor Parking area's signage for the correct phone number to register your vehicle.

Building Managers are to be contacted after Office Hours only in the event of interrupted elevator service or broken entrance door locks. All other resident concerns can be addressed during day and evening Office Hours.

The After Hours Emergency Line at 416-340-0536 is reserved for emergencies which cannot wait until your Building Manager comes back on duty, such as fire and flooding

Noise complaints can be filed with your Building Manager during Office Hours. After hours please contact the security

> service posted in your lobby directory, or the Police at the local non-emergency number in the front of your telephone



Gloria and Davoud, winners of our Spring Drawing Contest

HelpLine is ready to field questions you may have about any other non-emergency concerns.

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#### Boys and Ghouls of all ages, enter into the Scary Costume Contest and win family passes to the Metro Toronto Zoo for 2 adults and four children!

We are looking for photographs of all MetCap kids who will be dressed up to haunt and horrify, in the scariest Hallowe'en costumes they can possibly imagine! Get creative! Get scarred, bandaged, dirty and drippy, but most of all, get your picture taken! Submit your photo to your Building Manager, with the child's name, age, building address and phone number on the back of the photograph, or submit a digital photo with name, building address, age and telephone via email to newsletter@metcap.com, no later than November 15th. Prizes will be awarded in three categories: Ages 2-6, 7-9, and 10 to 12 year olds.

Contest Entry Deadline: November 15th. Judges will select winners based on scariness and originality.

#### Vesna & Joe Beat the Balcony Bullies

"Yikes!" shrieked Vesna, watching her lemonade splash out of her glass and all over her hand.

"What on earth was that?" asked Joe, jumping up to see what had suddenly startled his wife.

"I can't believe it! It's raining cigarette butts!" she exclaimed, looking forlornly at the soggy trail of nicotine colouring her pink lemonade. "Honestly, why do people think it's alright to throw things over their balconies like that?" Joe shouted angrily to the invisible culprit somewhere on the balconies above them. "That could start a fire!"

"Surely they know it's simple courtesy to use an ashtray" Vesna added, "and to offer their visitors an ashtray as well! That kind of rudeness is just not safe!" she declared emphatically.

"Well, that's enough of that rude behaviour" Joe piped up. "When the Building Manager gets in tomorrow morning, I am going to file a formal complaint. You could have been hurt if that cigarette butt had landed on your skin Vesna, or in your hair, or even on your clothing" he said protectively.

"I think that for the sake of everyone's safety, the only thing that a resident should be throwing over their balcony railing is their voice" Vesna emphasised. "Anything else could result in a serious injury."

"If you had been hurt Vesna, I would press criminal charges" Joe offered, "without hesitation."

"You would be right to do so, Joe" Vesna assured, "for our own safety, and the safety of everyone living beneath us." "As it is, you are going to need a fresh glass of lemonade" Joe offered helpfully.

"This is just disgusting" she said, offering the tainted beverage to her husband for replacement. "Perhaps I will switch to an iced tea!"

## Memorable MetCap Managers

Residents at The Dorchester in Windsor can be fiercely proud of their Building Manager, Cecil Small. In this friendly, family-oriented community people genuinely care for each other, and watch for unusual events. This summer, Cecil had noticed a resident had been missing for several days. On asking around, he learned that no one had been in contact with the gentleman in over a week. With Police assistance, Cecil entered the suite to find the resident had fallen in his bathtub and was unable to call for assistance for several days. That resident is now recovering nicely under nursing care, and planning to enter a long-term care facility when his health returns. Thank you Cecil, for reminding us that caring and compassion take only a moment, and can change a life forever.



Remember... Clocks Turn Back 60 minutes on October 29th.

www.metcap.com Resident Helpline: 1-877-METCAP-1 (1-877-638-2271)



## MetCap Neighbourhoods Keep Expanding!

Welcome residents at 85 Clearview. This quiet, quaint 3 story walk-up at Black Creek Drive & Eglinton offers lots of shopping and easy highway access too.

At 1030 Castlefield at Dufferin & Eglinton, a new MetCap location offers lots of unique shopping and specialty stores, along with all night TTC service close by.

MetCap now manages 6 new buildings with 604 suites at Goodwood Apartments at Danforth Avenue and Dawes Road. The neighbourhood offers a 9 hole executive golf course right around the corner, parks for the children complete with a splash pad to play in on hot summer days, and easy access to the Victoria Park subway stop and the Danforth GO station.

If you prefer Toronto's east end, check out 3400 Eglinton East at Kingston road. This location offers 221 suites within biking distance of the Scarborough Bluffs, lots of choices for grocery shopping, several schools and plenty of daycare within walking distance.

With these new additions to the MetCap portfolio, apartment hunters may now view a selection of over 11,500 suites in 57 locations across Ontario, in one easy visit to www.metcap.com.

#### MetCap Memos: Visitor Parking Proves Popular

Please be advised we have a new parking contractor called Parking Control Services, which will oversee all MetCap's locations. To register for parking, please use the contact phone numbers and instructions posted on the signage around your building or contact your building manager for the information. We will continue to monitor, ticket and tow non-registered vehicles. MetCap continues to strive for improvement of our services.

#### **Important Numbers:**

Fire and Medical Emergencies	911
Resident's HelpLine	1.877.638.2271
Parking Outside North York	416.644.0333
Parking Within North York	416.847.1177
Security	See your Lobby Directory
After Hours Emergencies	416.340.0536

260 Richmond Street East, Suite 300 Toronto, Ontario M5A 1P4 Tel: 416.340.1600 Fax: 416.340.1593

# Scary Costume Contest!

Name	Age
Building Address	Suite #

Telephone Number

Submit your photos to your Building Manager by November 15th.