

Neighbours

SPRING 2012

ENTER CONTEST TO WIN!

see below for details

Canada Day: A Brief History

Each year on July 1, Canadians celebrate Canada Day, the anniversary of the Constitution Act of 1867, which joined Nova Scotia, New Brunswick, and the Province of Canada (now Ontario and Quebec) into a single country. Formerly known as "Dominion Day," Canada Day is now a national holiday marked with fireworks, parades and festivals.

The first celebration on this day was held in 1917 to honour Canada's 50th birthday, but the holiday was not officially recognized until 1982. Turning 144 years old this year, Canada has much that's good to offer; Canadians are indeed fortunate to call this land home.

A Helping Hand When It's Needed

This story starts out with a troublesome situation, something that no one would be happy to deal with. MetCap staff, however, came to the rescue, much to the relief of this letter writer.

To management team,

My car was intentionally blocked in the parking lot by one of the tenants the evening of Friday, May 4th. It seemed someone was so upset that I had mistakenly parked in their "spot," that they barricaded my car in there.

I called several of the parking numbers to no avail. The building supervisor was away and another fellow was filling in on a temporary basis. He was unable to access records to determine which tenant did this.

I was unable to get out that night. I returned the next morning and found Sara Shaar [the leasing agent] entering the

management office. Although she was preparing to leave, she stayed and, through her determination, was able to find out which tenant belonged to the car blocking me.

At that point, the temp supervisor got the tenant to move their car so that I could get out.

If not for Sara's patience and help, I may still not have access to my car. She was a great help.

Mike Naltchadjian,

Joe and Vesna Have an Argument, and Vesna Wins (Again)

As Joe and Vesna grow older together, they argue less frequently. Perhaps they've mellowed or maybe they've given up on trying to see eye to eye on everything. Whatever the reason, they both like the peace and quiet in their lives. So, it came as a surprise when an argument erupted recently after Joe invited several friends over to watch a football game.

A couple of Joe's friends are smokers, but that wasn't the problem, not really. The issue arose when Vesna asked Joe if he had put ashtrays on the balcony for those friends. Joe hadn't done so (he's not big on preparation), and he figured it was fussy – too girly – of Vesna to see them as necessary. "Guys don't need ashtrays," he said, a little caustically.

Taken aback by Joe's tone, Vesna replied that, while 'guys' might not need ashtrays, the landlord certainly does. "You can't just butt out on the balcony or, worse yet, by throwing butts off the balcony. We'd be encouraging either a fire hazard," she said, "or a danger to people walking below." With that, she made a dramatic exit to the kitchen, and returned with two ashtrays.

Spring Contest: Possibly Our Easiest Ever!

While none of our newsletter contests are too onerous, you might find this one among the easiest we've ever designed. We're looking to you for input; it's your feedback and opinions on the newsletters that we want in this "contest." (It's not really even a contest – there are no right and wrong responses.)

By answering the three questions on the back, your name will be entered in a draw to win a bike and helmet.

Feeling sheepish for the way he had spoken to Vesna, Joe placed the ashtrays on the outside windowsill. "I guess you're right, Vesna," he said. "We'd have quite a pile of butts by the end of the game, and a mess to clean up."

When smoking on your balcony, please be sure to dispose of your cigarette butts in a safe and clean manner, and don't simply stub out your cigarette ends on the balcony; doing so will stain and possibly damage the cement. And remember, indoor/outdoor carpeting is not allowed on balconies; as well as being a fire hazard, it could develop mould or harm the concrete beneath if it gets wet.

Winner of Winter Contest: What did you do on Family Day?

Elizabeth Czarnecki of 2 Hill Heights Road in Toronto won the contest in the last issue of the MetCap newsletter. Her submission was a letter describing the day she spent with her two young children.

The threesome began their Family Day with a walk along the shore of Lake Ontario at Sunnyside, after which they headed downtown, where – thanks to passes provided by her son's school – they enjoyed a free visit to the Hockey Hall of Fame. Next stop: A hotdog cart near the CN Tower. Seeing the tower, the little boy was amazed; he couldn't stop "running, hopping and skipping."

When they got home, they were tired but happy. After bath time, they had homemade pizza and snuggled in front of the TV to watch a movie together.

For her heartfelt letter, Elizabeth won season passes for her family to Canada's Wonderland, which they can use any time until the park closes for the season in late October.

New to the MetCap Family

We've grown! We have added to our portfolio buildings located across Canada. We wish a warm welcome to residents in those buildings.



260 Richmond Street East,
Suite 300
Toronto, Ontario
M5A 1P4
Tel.: 416.340.1600
Fax: 416.340.1593

Important Numbers:

Fire and Medical Emergencies 911
Resident Helpline 1.877.638.3371
Security 416.847.1177 (GTA only)
After-Hours Emergencies 416.340.0536 (GTA only)
(outside of the GTA) 1-866-511-0536

MetCap Memo

Good Neighbours

- ❖ Stay Safe and Secure Throughout Your Building. The Toronto Police Service offers the following tips to help ensure that building residents are safe and secure in their homes. More details are available at www.torontopolice.on.ca/crimeprevention/apartment.php.

Lobby Security

- ❖ Unknown or suspicious persons trying to get into the building should be referred to management or security
- ❖ Do not allow strangers to enter the building as you are leaving or entering. Keep the main outer doors locked at all times
- ❖ Do not buzz anyone into the building whom you don't know

Elevator Safety

- ❖ Look to see who's in the elevator before entering
- ❖ Do not enter the elevator if you do not feel comfortable; wait for the next one
- ❖ When in the elevator, stand beside the control panel
- ❖ If a suspicious person enters the elevator, exit before the doors close

Door Security

- ❖ Never open your door to a stranger
- ❖ Never leave your door unlocked, even while taking out the garbage

In addition, to stay safe in your parking garage, look around before you walk to or leave your car. If you see someone loitering there that you don't recognize, either return to the building or stay in your car;

either way, leave the garage and report the person to your Resident Manager or security. Keep your key ready to quickly open and get into your car. Before you do so, look inside to be sure that no one is trying to hide from view.

Maintenance-Request Reminder:

When you complete and submit a maintenance-request form to your Resident Manager, please be sure to keep the pink copy of the form. (If you print a form from the MetCap website, keep a photocopy of the completed form.) This will give you a record of your request and allow you to follow up, if necessary.

Corporate Office Closures

MetCap's head office will be closed on: Canada Day – Monday, July 2

Entry Form

Name	<input type="text"/>	
Building	<input type="text"/>	Suite # <input type="text"/>
Phone Number	<input type="text"/>	

- 1) MetCap newsletters are distributed four times a year.
 - a) Do you receive a copy of each issue? Yes No
 - b) If not, how many do you think you receive in a year? 1 2 3
- 2) How often do you read the newsletters: Seldom Usually Always
- 3) What kind of content would you like the newsletters to include?

Please provide your responses, by 5:00 pm on June 29, in one of two ways: Either complete the form above and fax it to 416-340-1593, or send an email to customerservice@metcap.com, making sure that your answers are numbered to correspond with the questions.