

neighbours

METCAP LIVING RESIDENTS NEWSLETTER

Summer days are here again!



Sunshine. Warm weather. Longer days. There's so much to love about the summer months. Like many of our residents, we're excited to welcome the new season. We hope your summer 2023 is filled with lots of memories, cool treats and relaxing moment. In this issue we're sharing important information to help you enjoy the hotter months.

Keeping humidity away



There are some simple things you can do to keep your unit comfortable as temperatures rise. Help keep humidity at bay by:

- 1 Opening multiple windows to help with fresh air circulation.
- 2 Leaving the balcony door open when possible.
- 3 Window air conditioning units and fans can help keep your unit cool. However, please ensure that any AC units are properly installed by a professional.
- 4 Leaving the bathroom door open after taking a shower.
- 5 Using blackout curtains which can help block the heat of the sun.

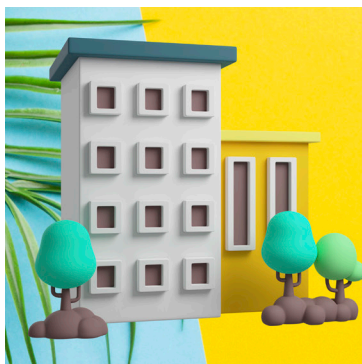
HELPFUL TIPS

PEST CONTROL

You can minimize pest-related issues by taking a few easy steps including:

- Keeping your indoor and outdoor spaces clean and clutter-free.
- Reporting any issues with windows and doors to your Resident Manager.
- Taking out the trash regularly, keeping sinks empty and storing food properly.
- Closing your balcony door if you notice bees, flies and mosquitos.

You can report any pest-related or general maintenance concerns to your Resident Manager or online at www.metcap.com/portal.



TENANT INSURANCE

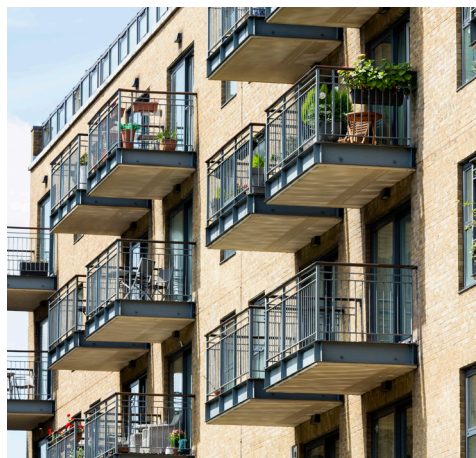
Tenant insurance is critical to have when renting a property. It helps cover your personal property against risks such as theft, fire and loss. Residents are encouraged to provide a copy of their tenant insurance agreements to their Resident Managers for their records.

Air conditioner installation

Please obtain approval from your Resident Manager if you are planning to install air conditioning units this summer. All installations must be done by a certified professional to ensure units are safely installed. In addition, please make sure your AC is not dripping water on to the apartments below.

Being a good neighbour

Many of us will be using common areas more this summer, especially outdoor spaces. It's important to be mindful of others. This is as simple as cleaning up after ourselves and our pets, minimizing noise and ensuring we aren't disrupting others. For example, dispose of any cigarette butts properly while on your balcony and don't let any debris fall onto the balconies below if you are cleaning your outdoor space. Let's work together to make the most of our shared outdoor spaces.



IMPORTANT NUMBERS

<p>Fire and Medical Emergencies: 911 Resident Helpline: 1-877-638-2271</p>	<p>After Hours Emergencies: 416-340-0536 (GTA only) or 1-866-511-0536</p>
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SUMMER CONTEST

What's one summer tradition you look forward to every summer? Let readers know for your chance to win a prize!

Send us your entries along with your name, address and phone number via email to contest@metcap.com



PREAUTHORIZED PAYMENTS

Preauthorized payments are a great way to ensure you pay your rent on time every month. Learn more at www.metcap.com/pre-authorized-debit-forms.



HELPFUL TIPS

MAINTENANCE REQUESTS

The Resident Portal is a quick and easy way to submit your maintenance requests. Visit www.metcap.com/portal to learn more. You can also submit a request to your Resident Manager.

HERE WE GROW AGAIN!

We would like to welcome the following properties to the MetCap family:

- 1-120 Beaverbrook Lane (Kanata, ON)
- 5-80 Weeping Willow Lane (Kanata, ON)
- 1971 & 1975 St. Laurent Boulevard (Ottawa, ON)
- 190 Lees Avenue (Ottawa, ON)
- 2920 Fairlea Crescent (Ottawa, ON)

BALCONY MAINTENANCE & BBQ'S

A lot of residents really enjoy sprucing up their balconies, particularly in the summer months. Keep your outdoor space neat, clean and clutter-free by taking a critical look at what you have out there.

This is a friendly reminder that residents are not permitted to use propane or electric BBQ's on balconies.